



**INGLENOOK  
HOME FINDERS**

Pear Tree House  
Rye Road, Hawkhurst  
Cranbrook  
Kent  
TN18 5DA

Tel: 01580 755865  
Fax: 01580 752031

Email: [enquiries@inglenookhomefinders.co.uk](mailto:enquiries@inglenookhomefinders.co.uk)

### **“Where’s the kettle”? A Relocation Agents Tale**

Moving home has always been on the list of “Most Stressful” events that happen in our lives. It’s one of those “never again” type moments, similar to the ones shouted very loudly from every maternity unit in the land. Having moved home many times myself the chore never seems to get any easier no matter how organised I am. From conception of the idea to labour and then birth the whole process is one long round of.....”Where’s the kettle”?

My story starts about four years ago when, through a whole series of life changes (the other one on the most stressful list beginning with D), I found myself on the M4 motorway heading for Kent. The car jam packed with boxes, bedding and clothes, my teenage daughter only visible by the top of the map she was holding, moaning and chanting..... “Are we there yet”? Thelma & Louise had nothing on us.....

It had taken months of planning to get to this stage. Finding a property and knowing all about the area was just a nightmare. I spent many long nights tapping away at my computer, registering with every estate agent I could only to be sent lots of properties that were either too expensive or nothing like I was looking for! I got to feel in the end that they were just throwing anything at me to keep me happy. I eventually got a phone call from an agent to tell me that they had a property that they thought was just what I was looking for and that I must view today!! I said in view of the travelling distance that I would have to make an appointment, which I duly did for the weekend.

Putting down the phone, to my horror I realised that I was supposed to be manning the cake stall at my daughters school fete on the Saturday! After making a few humble excuses I booked our train fares!

Saturday arrived with blazing sunshine and the journey down to Kent was wonderful. The scenery totally breathtaking, I knew then that it was just the right place for us to start our new life. We got off the train and searched for a taxi to take us to the agent's office.....things started to go down hill from there. Arriving at the agent's office a very nice girl greeted us and I explained that we had an appointment to look at a property at 2.15, I explained who I was and where I was from and she just sort of looked at me very blankly. It then transpired that "Stacy" had not put the viewing in the book and in fact my "just the one for you" property had gone under a full asking price offer the previous day and the vendor had accepted!!!

I was furious. Although they did offer me a cup of tea and apologised for the mix up! It just wasn't good enough. By now I was tired, my daughter was both Kevin & Perry in one. My "Just for you" property was gone, it started to rain and to top it all we just missed a train back up to Charing Cross. The journey back to Wales was miserable. It rained all the way, the train windows were filthy so we couldn't see out, the buffet car was closed and the loo was broken! Arriving back in Wales feeling tired and down hearted that familiar chanting was whirling around my head... "Never Again".

It's amazing what a large glass of wine and a good nights sleep can do for you. I woke up the next day still weary but still determined to succeed with my plans.

So, six months later and we are travelling down to Kent. After four further very expensive visits, having viewed at least 20 properties. Carrying in my bag a phone bill of about £300 covering all the phone calls to estate agents, doctors, dentist, schools, council offices, gas, BT, electricity board.....the list is endless. I think I had gone beyond being stressed if that is possible, I would have had a nervous breakdown but I just didn't have time! There was one plus point to all this.....I lost 2 stone in weight! Yippee!

That was four years ago and yes I did survive to tell my tale.

Once we were here it was amazing how quickly we settled down to "Country Life" Never for one moment have we regretted coming here. The countryside, the people, the way of life is all wonderful, as is the fabulous man I have in my life!

My daughter settled down in school and has done so well and is hoping to go to university next year. Me, well.....I got a job in a local estate agents and guess who I met?.....Me!! During my time there I met so many people who were just like me, needing help to move to a new area. Having to dash down at weekends to view properties when, after a hard week in work it's really the last thing you want to do!

I quickly realised that, as an Estate Agent my job was to sell property for the maximum price possible, always being told that my client was the vendor not the purchaser. There did not seem to be anyone to help the buyer with the whole process of finding their dream home, moving; contacting doctors, dentists, education authorities, taking on all their problems and worries and making the move as easy for them as possible.

With all that in mind and using my own experience as a guide **Inglenook Home Finders** was born. I know first hand the stresses and worries and lack of knowledge that moving to a new area brings. I know how important it is to have a contact, someone on the ground that can search out information, someone to do all the hard work and take on all the problems. And most importantly someone to **“Put the kettle on”**

*Sally Howell-Bewsey*

Sally Howell-Bewsey  
T/A Inglenook Home Finders

--

Contact details:

Address: Pear Tree House, Rye Road, Hawkhurst, CRANBROOK, Kent TN18 5DA

Telephone: +44(0) 1580 755865

Facsimile: +44(0) 1580 752031

Mobile: +44(0) 7702 645305

Please visit our website at [www.inglenookhomefinders.co.uk](http://www.inglenookhomefinders.co.uk)